THEi Dining Society

Spring Restaurant

Service and Food and Beverage Event Guide

1. <u>Training Restaurant</u>

1.1 The Spring Restaurant is a training restaurant located on the 5th floor of THEi (CW) Campus

1.2 Spring Staff Lunch Service Hours

Lunch 12:00 – 14:00 (Last Order at 13:00)

• Please refer to Website for meal service schedules and menu.

https://www.thei.edu.hk/life-at-thei/campuses-facilities/springrestaurant

- Schedules may vary with school timetables without prior notice.
- Staff meals are served during the stated service hours.

2. <u>Private Event Advance Reservations and Bookings</u>

Reservations :	Two weeks before the service date
Reservation Contact:	thei-spring@thei.edu.hk
	09:00 – 17:00 (Monday to Friday, not available on holidays) Reservations are made on a "first-come, first-served" basis
No. of Guests :	Maximum 6 people (including the member) per reservation in each occasion. (No special arrangement is permitted for more than 6 persons.)
Cancellation :	At least 48 hours before the service date

3. <u>Private Events and Service Requests</u>

Private events and/or food and beverage service requests must be approved two weeks in advance by the Catering Director and the Head of Department of Hospitality and Business Management .

4. <u>Car Parking</u>

Is not available

5. <u>Billing Arrangements</u>

- 5.1 Patrons are required to settle the bills upon departure, by VISA, Master Card, AE or Octopus cash is not accepted.
- 5.2 There is no service charge, and tipping to students is not accepted.

- 5.3 Membership card must be produced upon settlement of bill.
- 5.4 Take away service is not encouraged.

6. <u>Alcohol</u>

\$50 per bottle corkage fee will be charged for self-brought-in wine.

7. Dress Code

Proper business attire or smart casual is appropriate.

8. <u>Mobile Phones and Pagers</u>

Please turn all mobile phones and pagers to vibration mode prior to entering the Training Restaurants.

9. <u>Replacement Membership Card</u>

All replacement membership cards will be charged a fee of \$100.00

10. <u>Communication</u>

10.1 Patrons are encouraged to communicate with students in English in order to develop communication skills and confidence.

11. <u>Exclusion</u>

- 11.1 No current students will be served in any training restaurants.
- 11.2 No alcoholic beverages should be ordered, and consumed by persons aged under 18.

Address of THEi Dining Society:

THEi Dining Society

Department of Hospitality and Business Management The Technological and Higher Education Institute of Hong Kong (Chai Wan) Spring Restaurant Room N525, 5/F (North Block) 133 Shing Tai Road Chai Wan, Hong Kong

Email: thei-spring@thei.edu.hk Website: https://www.thei.edu.hk/life-at-thei/campuses-facilities/spring-restaurant